



# Royal Queensland Yacht Squadron

SAILING ACADEMY & CLUB  
SAILING REFUND POLICY

October

2021

# Sailing Academy & Club Sailing Refund Policy

## Sailing Academy

NOTE: This Policy does not cover membership fees and any request for a refund of membership fees should be referred to the Membership Manager.

### Definitions

“Program” means the sailing or boating program or event that goes for 15 calendar days or longer, which includes but is not limited to:

- Sail Our Boats Package/s
- Green Fleet / Intermediate Fleet – Training & Racing via Academy (does not include Saturday afternoon club racing)

“Course” refers to the sailing or boating course or event that is started & finished with 14 calendar days, which includes but is not limited to:

- Start Crewing & Helming Course
- Start Skippering Course
- Ladies Sailing
- Social Sailing
- Tackers
- Sail & Play

### Refund of fee for a Course

Unless otherwise specified in the enrolment form to the **Course**, the Course fee will be refundable as follows:

In every circumstance where a refund is requested, the first option is to transfer the participant to another applicable Course. Where this is not possible, the following conditions apply:

Notice period of Cancellation –

- Less than 7 days prior to the commencement of the Course – No Refund
- More than 7 days prior to the Course – 75% Refund

Cancellation due to extenuating circumstances:

- Cancellation due to extenuating circumstances shall be considered by Squadron Management on an individual basis. Any refunds shall be less a 25% administration fee.

Course cancellation:

- If the Course is cancelled by the event organiser, the fee will be fully refunded.

Force Majeure:

- If a Course is cancelled due a reason outside the control of the organiser, a refund may be provided at the discretion of the Course organiser.

## Refund of fee for a Program

Unless otherwise specified in the enrolment form to the **Program**, the program fee will be refundable as follows:

In every circumstance where a refund is requested, the first option is to transfer the participant to another applicable program. Where this is not possible, the following conditions apply:

Notice period of Cancellation –

- After attending 25% or more of the program – No Refund
- Less than 7 days prior to the commencement of the Program – No Refund
- More than 7 days prior to the Program start – 75% refund

Cancellation due to extenuating circumstances:

- Cancellation due to extenuating circumstances shall be considered by Squadron Management on an individual basis. Any refunds shall be less a 25% administration fee.

Program cancellation:

- If the program is cancelled by the event organiser, the fee will be fully refunded.

Force Majeure:

- If a program is cancelled due a reason outside the control of the organiser, a refund may be provided at the discretion of the program organiser.

# Club Sailing

NOTE: This Policy does not cover membership fees and any request for a refund of membership fees should be referred to the Membership Manager.

## Definitions

“Series” refers to a sailing competition that goes for 8 calendar days or longer, which includes but is not limited to:

- Club Racing Seasons (September – April yearly) Off the Beach & Division Yachts
- Division Yachts Winter Series
- Off the Beach Pre-Season Series

“Regatta” refers to a sailing competition that goes for 7 calendar days or less, for RQYS events (does not include events held on behalf of a class association) which includes but is not limited to:

- Queensland Youth Week
- Sail Brisbane
- Canaipa Cup
- Goodwill Cup

## Refund of fee for a Series

Unless otherwise specified in the enrolment form to the **Series**, the program fee will be refundable as follows:

Notice period of Cancellation –

- After attending one or more of the series – No Refund
- Before the start of the series– 75% Refund

Cancellation due to extenuating circumstances:

- Cancellation due to extenuating circumstances shall be considered by Squadron Management on an individual basis. Any refunds shall be less a 25% administration fee.

Program cancellation:

- If the series is cancelled by the event organiser, the fee will be fully refunded.

Force Majeure:

- If a series is cancelled due a reason outside the control of the organiser, a refund may be provided at the discretion of the program organiser.

## Refund of fee for a Regatta

Unless otherwise specified in the enrolment form to the **Regatta**, the program fee will be refundable as follows:

Notice period of Cancellation –

- Less than 7 days prior to the commencement of the Regatta – No Refund
- More than 7 days prior to the Regatta – 75% Refund

Cancellation due to extenuating circumstances:

- Cancellation due to extenuating circumstances shall be considered by Squadron Management on an individual basis. Any refunds shall be less a 25% administration fee.

Program cancellation:

- If the series is cancelled by the event organiser, the fee will be fully refunded.

Force Majeure:

- If a series is cancelled due a reason outside the control of the organiser, a refund may be provided at the discretion of the program organiser.